



DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
Wide Bay Region

 harvestbundaberg@madec.edu.au

 (07) 4339 3100

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Wide Bay: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Wide Bay region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Avocado												
Banana												
Basil												
Blueberry												
Cabbage												
Capsicum												
Carrot												
Chilli												
Corn												
Cucumber												
Custard Apple												
Dragon Fruit												
Egg Plant												
Finger lime												
Fig												
Flowers												
Ginger												
Lemon												
Lettuce												
Lychee												
Macadamia												
Mandarin												
Mango												
Mushroom												
Nectarin												
Onion												
Passionfruit												
Peach												
Pecan												
Pineapple												
Rhubarb												
Snow Pea												
Squash												
Strawberry												
Sugar cane												
Sweet Potato												
Tomato												
Zucchini												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>

Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

Bundaberg Hostels

Bunk Inn Hostel

📍: 25 Barolin Street, Bundaberg, QLD 4670

☎: 0457 406 977

🌐: www.bunkinnhostel.com.au

North Bundaberg Backpackers

📍: 66 Targo Street, Bundaberg QLD 4670

☎: 0427 795 276

🌐: www.northbundybackpackers.com.au

The Palms Motel

📍: 7 Bauer Street, Bargara, QLD 4670

☎: 0427 043 357

🌐: www.thepalmsbargarabackpacking.com

Dingo Blue Backpackers

📍: 46 Quay Street, Bundaberg, QLD 4670

☎: 07 4152 0100

🌐: www.dingobluebackpackers.com

Grosvenor Backpackers

📍: 216 Bourbong Street, Bundaberg, QLD 4670

☎: 07 4151 5820

🌐: www.grosvenorbackpackers.com.au

Palm Tree Backpackers

📍: Building B/4370 Goodwood Road, Alloway, QLD 4670

☎: 0402 374 535

🌐: www.facebook.com/Palm-Tree-Everyone/

The Hub Backpackers

📍: 2 Crofton Street, Bundaberg, QLD 4670

☎: 0413 082 920

🌐: www.thehubbackpackers.com.au

Tomato Backpackers

📍: 112 George Street, Bundaberg, QLD 4670

☎: 0477 411 992

🌐: www.tomatobackpackers.com.au

East Sea Backpackers

📍: 66 Targo Street, Bundaberg QLD 4670

☎: 0478 118 894

Gin Gin Accommodation

Harvest Hostel

📍: 2 Aplin Terrace, Gin Gin, QLD 4671

☎: 0499 445 644

🌐: www.harvesthostel.com.au

Wallaville Hotel

📍: 2 Mill Street, Wallaville QLD 4671

☎: 07 4188 9641

🌐: www.facebook.com/Wallaville-Country-Hotel

Childers Accommodation

Farmgate Backpackers

📍: 28965 Bruce Highway, Childers, QLD 4660

☎: 07 4126 1521

🌐: www.farmgatebackpackers.com.au

Childers Eco Lodge Hostel

📍: 237 Stocks Road, Apple Tree Creek, QLD 4660

☎: 0428 909 681

🌐: www.childersecolodge.com.au

☎: 0499 445 644

Iron Ridge Park

📍: 1472 Goodwood Road, Redridge QLD 4660

☎: 07 4126 8410

🌐: www.ironridgepark.com.au

Accommodation

Bundaberg Accommodation

Bundaberg Park Village

📍: 20 Childers Road, Bundaberg, QLD 4670

☎: 07 4155 1969

🌐: www.bundyparkvillage.com.au

Glenlodge Caravan Village

📍: 321 Goodwood Road, Bundaberg, QLD 4670

☎: 07 4153 1515

🌐: www.glenlodge.com.au

Alexandra Park Motor Inn

📍: 2A Bingera Street, Bundaberg, QLD 4670

☎: 07 4152 7255

🌐: www.alexandras.com.au

Kellys Beach Resort

📍: 10 Trevors Road, Bargara, QLD 4670

☎: 07 4154 7200

🌐: www.kellysbeachresort.com.au

Wyper Scout Camp

📍: 1458 Childers Road, South Bingera, QLD 4670

☎: 0407 550 530

🌐: www.aircamp.com.au/campsite-wyper-park-scout-camp-bundaberg

Riverdale Caravan Park

📍: 6 Perry Street, Bundaberg, QLD 4670

☎: 07 4153 6696

🌐: www.riverdalecaravanpark.com.au

Bundaberg RV Park

📍: 45 Burrum Street, Bundaberg, QLD 4670

☎: 02 4978 8788

Gympie & Hervey Bay Accommodation

Flashpackers

📍: 195 Torquay Terrace, Torquay, QLD 4655

☎: 0401 194 421

🌐: www.flashpackersherveybay.com

Hervey Bay YHA

📍: 820 Boat Harbour Drive, Urangan, QLD 4655

☎: 07 4125 1844

🌐: www.yha.com.au/hostels/qld/fraser-capricorn/hervey-bay/

Nomads Rest Caravan & Bush Camp

📍: 97 Gympie Connection Road, Victory Heights, QLD 4570

☎: 0438 083 673

Mundubbera Accommodation

Mundubbera Motel

📍: 42 Strathdee Street, Mundubbera, QLD 4626

☎: 07 4165 4399

🌐: www.mundubberamotel.com

Mundubbera Three Rivers Tourist Park

📍: 37 Strathdee Street, Mundubbera, QLD 4626

☎: 07 4165 3000

🌐: www.kuiparks.com.au/parks/three-rivers-tourist-park

Picky Packers

📍: 14 Lyons Street, Mundubbera QLD 4626

☎: 0427 653 505

🌐: www.pickypackers.com.au

Gayndah Accommodation

Gayndah A Motel

📍: 4 Mick Lutvey Street, Gayndah, QLD 4625

☎: 07 4161 2500

🌐: www.gayndahamotel.com.au

Country Roads Motor Inn

📍: 56 Capper Street, Gayndah, QLD 4625

☎: 07 4671 3930

🌐: www.countryroadsmotorinn.com

Golden Orange Hotel Motel

📍: 3-5 Maltby Place, Gayndah, QLD 4625

☎: 07 4161 1107

🌐: www.facebook.com/GoldenOrangeHotelMotel/

Gayndah Colonial Motor Inn

📍: 62 Capper Street, Gayndah, QLD 4625

☎: 07 4161 1999

🌐: www.gayndahcolonial.com.au

Riverview Caravan Park

📍: 3 Barrow Street, Gayndah, QLD 4625

☎: 07 4161 1280

🌐: www.caravanparkgayndah.com.au

Pete's Campground

📍: 205 Tableland Road, Gayndah, QLD 4625

☎: 0419 649 499

Accommodation, transport and medical

Gladstone Accommodation

Gladstone Backpackers

📍: 12 Rollo Street, Gladstone, QLD 4680

☎: 0488 010 383

🌐: www.gladstonebackpackers.com

Backpackers @ 1770

📍: 22 Grahame Colyer Drive, Agnes Water, QLD 4677

☎: 0408 533 851

🌐: www.backpackers1770.com.au

Beachside 1770 YHA

📍: 52 Captain Cook Drive, Agnes Water, QLD 4677

☎: 07 4974 7200

🌐: www.yha.com.au/hostels/qld/fraser-capricorn-coasts/1770/

Southern Cross Backpackers

📍: 2694 Round Hill Road, Agnes Water, QLD 4677

☎: 07 4974 7225

🌐: www.1770southerncross.com

Public Transport

Bundaberg

Duffy's Buses

☎: 07 4151 4226

🌐: www.duffysbuses.com.au

Stewart & Sons Coaches

☎: 07 4153 2646

🌐: www.stewarts-coaches.com.au

Gayndah/Mundubbera

North Burnett Transport Service

☎: 1300 696 272

🌐: www.northburnett.qld.gov.au/north-burnett-transport/

Gympie

Polleys Coaches

☎: 07 5480 4500

🌐: www.polleys.com.au

Gladstone

CDC Queensland

☎: 07 4972 1670

🌐: www.cdcqueensland.com.au

Chemist and Pharmacy

Bundaberg: Chemist Warehouse

📍: 136 Bourbong Street, Bundaberg, QLD 4670

☎: 07 4151 2208

Gympie: Chemist Warehouse

📍: 1/37 Edwin Campion Drive, Gympie, QLD 4680

☎: 07 5483 9091

Gladstone: Chemist Warehouse

📍: 10-11/184 Goonoon Street, Gladstone, QLD 4680

☎: 07 4972 1277

Gayndah: Gayndah Pharmacy

📍: 17-19 Capper Street, Gayndah, QLD 4625

☎: 07 4161 1304



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

WorkCover Queensland

☎: 1300 362 128

🌐: www.worksafe.qld.gov.au

Criminal Issues

Queensland Police

☎: 1800 333 000

🌐: www.police.qld.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

Hospital and Emergency

Bundaberg: Bundaberg Base Hospital

📍: 271 Bourbong Street, Bundaberg, QLD 4670

☎: 07 4150 2222

Gayndah: Gayndah Hospital

📍: 69 Warton Street, Gayndah, QLD 4625

☎: 07 4161 3500

Gladstone: Gladstone Hospital

📍: 1 Park Street, Gladstone, QLD 4680

☎: 07 4976 3200

Gympie: Gympie Hospital

📍: 12 Henry Street, Gympie, QLD 4570

☎: 07 5489 8444

Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Gayndah Museum & Information Centre

📍: 8 Simon Street, Gayndah, QLD 4625

☎: 07 4161 2226

Gladstone Visitor Information Centre

📍: 72 Bryan Jordan Drive, Marina Ferry Terminal, Gladstone, QLD 4680

☎: 07 4972 9000

Agnes Water/1770 Visitor Information Centre

📍: 71 Springs Road, Agnes Water, QLD 4677

☎: 07 4902 1533

Kandanga Visitor Information Centre

📍: 47 Main Street, Kandanga, QLD 4570

☎: 07 5488 4605

Bundaberg Visitor Information Centre

📍: 36 Avenue Street, Bundaberg, QLD 4670

☎: 07 4153 8888

Mundubbera Heritage & Tourist Information Centre

📍: Bicentennial Park, Strathdee Street, Mundubbera, QLD 4626

☎: 1300 696 272

Childers Visitor Information Centre

📍: 72 Churchill Street, Childers, QLD 4660

☎: 1300 722 099

Gympie Visitor Information Centre

📍: 24 Geordie Road, Gympie, QLD 4570

☎: 1800 444 222

Bundaberg Main attractions

Macadamia Australia Visitor Experience

Bundaberg Rum Distillery

Mon Repos Turtle Centre

Ohana Cider House & Tropical Winery

Hummock Lookout

Botanical Gardens

Kalki Moon Distilling & Brewery

Bundaberg Regional Art Gallery

Bundaberg Ginger Beer Factory & Big Barrel

Splitters Farm

Railway Museum

Bundy Bowl & Leisure Complex



Things to do

Gayndah

Main attractions

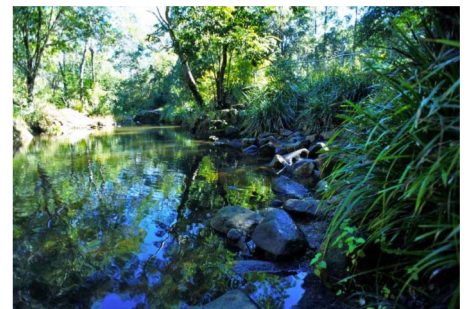
Gayndah & Mundubbera Museum
The Big Orange & Big Mandarin
McConnell & Archer's Lookout
Ideraway Upside Down Bridge
Drive to Auburn National Park



Childers

Main attractions

Mount Walsh & Utopia Falls
Woodgate Beach
Flying High Bird Park
Childers Wine Trail
Snakes Downunder Reptile Park & Zoo



Gympie

Main attractions

Rainbow Beach
Woondum National Farm
Poona Lake
Deep Creek Fossicking
Gympie Bone Museum
Gympie Gold Mining & Historical Museum



Gladstone

Main attractions

Gecko Valley
Tondoon Botanic Gardens
Tannum Sands
East Shores Water Park
Mount Larcom
Agnes Water & 1770





DELIVERING



Harvest Trail
AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US



35 Electra St, Bundaberg Central QLD 4670



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(07) 4339 3100



www.madec.edu.au/harvest-services

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