



DELIVERING



# HARVEST WORKER INFORMATION BOOKLET

**MADEC AUSTRALIA**  
Tasmania Region

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# About Us

## About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

## Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Tasmania: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

## About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

# Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Tasmania region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit [www.harvesttrail.gov.au](http://www.harvesttrail.gov.au). These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Apple												
Blackberry												
Blueberry												
Broccoli												
Broccolini												
Brussel Sprout												
Carrot												
Cauliflower												
Cherry												
Flowers												
Tulip												
Poppy												
Grape												
Hazelnut												
Herbs												
Hops												
Nectarine												
Onion												
Pear												
Peach												
Potato												
Raspberry												
Strawberry												
Truffles												
Walnut												

# FAQs

## How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

## When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

## What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

## Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

## Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

## What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

## Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)





# Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

## Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

### Discovery Park

📍: 13—19 Tarleton Street, East Devonport, TAS 7310

☎: 03 6427 8417

🌐: [www.discoveryholidayparks.com.au/caravan-parks/tasmania/north-west-coast-devonport](http://www.discoveryholidayparks.com.au/caravan-parks/tasmania/north-west-coast-devonport)

### Abel Tasman Caravan Park

📍: 6 Wright Street, East Devonport, TAS 7310

☎: 03 6427 8794

🌐: [www.abeltasmancaravanpark.com.au](http://www.abeltasmancaravanpark.com.au)

### Devonport Holiday Village

📍: 720—24 North Caroline Street, East Devonport, TAS 7310

☎: 03 6427 8886

### Bay View Holiday Village

📍: 2—12 North Caroline Street, East Devonport, TAS 7310

☎: 03 6427 8886

🌐: [www.discovertasmania.com.au/accommodation/bayviewholidayvillage](http://www.discovertasmania.com.au/accommodation/bayviewholidayvillage)

### Mersey Bluff Caravan Park

📍: 41 Bluff Road, Devonport, TAS 7310

☎: 03 6424 8655

🌐: [www.merseybluffcaravanpark.com.au](http://www.merseybluffcaravanpark.com.au)

### Latrobe Mersey River Caravan Park

📍: 10 River Road, Latrobe, TAS 7307

☎: 03 6426 1944

🌐: [latrobemerseycaravan.com.au](http://latrobemerseycaravan.com.au)

### The Formby Hotel

📍: Formby Road, Devonport, TAS 7310

☎: 03 6424 2252

🌐: [www.goodstone.com.au](http://www.goodstone.com.au)

### Alexander Hotel—Formby

📍: Formby Road, Devonport, TAS 7310

☎: 03 6424 2252

🌐: [www.goodstone.com.au/the\\_alexander](http://www.goodstone.com.au/the_alexander)

### Tasman Backpackers

📍: 114 Tasman Street, Devonport, TAS 7310

☎: 03 6423 2335

🌐: [tasmanbackpackers.com.au](http://tasmanbackpackers.com.au)

### Tasman Backpackers

📍: 84 Main Road, Penguin, TAS 7316

☎: 03 6437 2406

🌐: [www.thehappybackpacker.com.au/](http://www.thehappybackpacker.com.au/)

# Transport and medical services

## Transport

### Spirit of Devonport Ferry Service

☎: 1800 634 906

🌐: [www.spiritoftasmania.com.au](http://www.spiritoftasmania.com.au)

### Metro

☎: 13 22 01

🌐: [www.metrotas.com.au](http://www.metrotas.com.au)

### Flying to Tasmania

Fly into Launceston located in the North of Tasmania

Fly into Devonport from Melbourne on Rex or Qantas

Fly into Burnie from Melbourne located in the South of Tasmania

## Chemist & Pharmacy

### North Hobart: Chemist Warehouse

📍: 5/346-352 Elizabeth Street, North Hobart TAS 7000

☎: 03 6292 5219

### New Town: Chemist Warehouse

📍: Shop 10, Centro New Town Plaza, 1 Risdon Road, New Town TAS 7008

☎: 03 6228 2554

### Hobart: Chemist Warehouse

📍: 144 Murray Street, Hobart TAS 7000

☎: 03 6223 3044

### Battery Point: Chemist Warehouse

📍: 16 Montpelier Retreat, Battery Point TAS 7004

☎: 03 66224 9994

### Sandy Bay: Chemist Warehouse

📍: 201-205 Sandy Bay Road, Sandy Bay TAS 7005

☎: 03 6223 5556

## Hospital and Emergency

### Latrobe: Mersey Community Hospital

📍: Torquay Road, Latrobe, TAS 7307

☎: 03 6478 5500

### Hobart: Royal Hobart Hospital

📍: 48 Liverpool Street, Hobart TAS 7000

☎: 03 6166 8308

### Launceston: Launceston General Hospital

📍: 274-280 Charles Street, Launceston TAS 7250

☎: 03 6777 6777

### Burnie: Launceston General Hospital

📍: 23 Brickport Road, Burnie TAS 7320

☎: 03 6493 6000



# Emergency, feedback and complaints contact numbers

## EMERGENCY

### Police, Ambulance & Fire

☎: 000

### Health Direct Australia

☎: 1800 022 222

### Payment, Termination, Minimum Conditions and Employer Problems

#### Fair Work Ombudsman

☎: 13 13 94

🌐: [www.fairwork.gov.au](http://www.fairwork.gov.au)

#### Australian Taxation Office

☎: 1800 060 062

🌐: [www.ato.gov.au](http://www.ato.gov.au)

## Work Safety

### WorkSafe Tasmania

☎: 1300 366 322

🌐: [www.worksafe.tas.gov.au](http://www.worksafe.tas.gov.au)

## Criminal Issues

### Tasmania Police

☎: 131 444

🌐: [www.police.tas.gov.au/contact-us](http://www.police.tas.gov.au/contact-us)

## Discrimination

### Australian Human Rights Commission

☎: 1300 369 711

🌐: [www.humanrights.gov.au](http://www.humanrights.gov.au)

## Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



# Local information & things to do

## Tourist Information Centres

### Devonport Visitor Information Centre

📍: 145 Rooke Street, Devonport, TAS 7310

☎: 1800 649 514

### West Coast Visitor Information & Booking Centre

📍: Esplanade, Strahan TAS 7468

☎: 1800 352 200

### Ulverstone Visitor Information Centre at Hive

📍: 50 Main Street, Ulverstone TAS 7315

☎: 03 6425 2839

### Sheffield Visitor Information Centre

📍: 5 Pioneer Crescent, Sheffield TAS 7306

☎: 03 6491 1179

### Stanley Visitor Centre at Stanley Cabin & Tourist Park

📍: 23a Wharf Road, Stanley TAS 7331

☎: 03 6413 5333

### Penguin Visitor Information Centre

📍: 78 Main Road, Penguin TAS 7316

☎: 03 6437 1421

### Smithton Visitor Centre

📍: 12 Nelson Street, Smithton TAS 7330

☎: 03 6413 5333

### Shearwater Resort

📍: 17-23 Shearwater Boulevard, Shearwater TAS 7307

☎: 03 6428 6205

## Tasmania Main attractions

Don River Railway

Sheffield—Town of Murals

Penguin Rookery

Cradle Mountain

Mount Wellington

MONA—The Museum of Old and New Art

Salamanca Market

The Wall in the Wilderness

Freycinet National Park

The Nut at Stanley

Blue Derby Mountain Bike Trails

Southern Aurora Australis







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**Harvest Trail**

AN AUSTRALIAN GOVERNMENT INITIATIVE

## CONTACT US

 3/59 Best Street, Devonport TAS 7310

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 (03) 6420 3900

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