




DELIVERING



# HARVEST WORKER INFORMATION BOOKLET

**MADEC AUSTRALIA**  
Sunshine Moreton Region

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 [www.madec.edu.au/harvest-services](http://www.madec.edu.au/harvest-services)





# About Us

## About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

## Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Sunshine Moreton: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

## About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

# Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Sunshine Moreton region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit [www.harvesttrail.gov.au](http://www.harvesttrail.gov.au). These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Avocado												
Banana												
Beetroot												
Blueberry												
Bok Choy												
Cabbage												
Caper												
Carrot												
Chilli												
Cotton												
Cucumber												
Custard Apple												
Finger lime												
Ginger												
Grape												
Herbs												
Kale												
Leek												
Lettuce												
Lychee												
Mandarin												
Mango												
Melon												
Mushroom												
Orange												
Passionfruit												
Pineapple												
Plum												
Pumpkin												
Raspberry												
Silverbeet												
Snow Pea												
Strawberry												
Sunflower												
Tomato												
Tumeric												
Zucchini												

# FAQs

## How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

## When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

## What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

## Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

## Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

## What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

## Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>

# Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

## Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

## Caboolture Accommodation

### Caboolture River Caravan Park

📍: 26 Burnett Street, Caboolture QLD 4510

☎: 07 5495 1041

🌐: [www.caboolturerivercaravanpark.com](http://www.caboolturerivercaravanpark.com)

### Caboolture Motel

📍: 4 Lower King Street, Caboolture QLD 4510

☎: 07 5495 2888

🌐: [www.caboolturemotel.com.au](http://www.caboolturemotel.com.au)

### Best Western Caboolture—Gateway Motel

📍: 64-66 Lower King Street, Caboolture QLD 4510

☎: 07 5499 4099

🌐: [www.caboolturegateway.com.au](http://www.caboolturegateway.com.au)

### Morayfield Tavern

📍: 146-150 Morayfield Road, Caboolture South QLD 4510

☎: 07 3051 7652

🌐: [www.roadhousegrill.com.au/morayfield-tavern/accommodation/](http://www.roadhousegrill.com.au/morayfield-tavern/accommodation/)

## Beachmere Accommodation

### Beachmere Palms Motel

📍: 30 Biggs Avenue, Beachmere QLD 4510

☎: 07 5496 8577

🌐: [www.beachmerepalmsmotel.com](http://www.beachmerepalmsmotel.com)

### Beachmere Caravan Park

📍: 10-26 Biggs Avenue, Beachmere QLD 4510

☎: 07 5496 8077

🌐: [www.moretonbay.qld.gov.au/services/sport-recreation/caravan-parks/beachmere](http://www.moretonbay.qld.gov.au/services/sport-recreation/caravan-parks/beachmere)

## Surrounding

## Accommodation

### Beerburrum Motel

📍: 412 Steve Irwin Way, Beerburrum QLD 4517

☎: 07 5496 0126

🌐: [www.beerburrummotel.com.au](http://www.beerburrummotel.com.au)

### Redcliffe Motor Inn

📍: 125 Anzac Avenue, Redcliffe QLD 4020

☎: 07 3283 4600

🌐: [www.redcliffemotorinn.com.au](http://www.redcliffemotorinn.com.au)

## Kippa-Ring Village Motel

📍: 418 Elizabeth Avenue, Kippa-Ring QLD 4021

☎: 07 3283 3933

🌐: [www.kipparingvillagemotel.com.au](http://www.kipparingvillagemotel.com.au)

## Landsborough Pines Caravan Park

📍: 1 Eudlo Street, Landsborough QLD 4550

☎: 07 5494 1207

🌐: [www.ingeniaholidays.com.au/our-parks/queensland/sunshine-coast/landsborough/](http://www.ingeniaholidays.com.au/our-parks/queensland/sunshine-coast/landsborough/)

## Dag Pub & Motel

📍: 2040 Wood Street, D'Aguilar QLD 4514

☎: 07 5496 4533

🌐: [www.dagpub.com.au](http://www.dagpub.com.au)

## Bribie Island Hotel

📍: 29 Sylvian Beach Esplanade, Bellara QLD 4507

☎: 07 3051 7601

🌐: [www.bribeislandhotel.com.au](http://www.bribeislandhotel.com.au)

## Base Backpackers

📍: 44 Noosa Drive, Noosa Heads QLD 4567

☎: 07 5447 3355

🌐: [www.stayatbase.com](http://www.stayatbase.com)

# Accommodation

## Kilcoy Caravan Park

📍: Seib Street, West Kilcoy QLD 4515

☎: 07 5497 2535

🌐: [big4.com.au/caravan-parks/qld/sunshine-coast/lake-somerset-holiday-park/whats-local/kilcoy](http://big4.com.au/caravan-parks/qld/sunshine-coast/lake-somerset-holiday-park/whats-local/kilcoy)

## Glasshouse Mountains Ecolodge

📍: 198 Barrs Road, Glasshouse Mountains QLD 4518

☎: 07 5493 0008

🌐: [www.glasshouseecolodge.com](http://www.glasshouseecolodge.com)

## Kookaburra Park

📍: 2951 Maleny Kenilworth Road, Cambroon QLD 4552

☎: 07 5446 0002

🌐: [www.kookaburrapark.com.au](http://www.kookaburrapark.com.au)

## Yandina Caravan Park

📍: 1519 Nambour North Connection Road, Yandina QLD 4561

☎: 07 5446 7332

🌐: [www.yandinacaravanpark.com.au](http://www.yandinacaravanpark.com.au)

## Cotton Tree Holiday Park

📍: Cotton Tree Parade, Maroochydore QLD 4558

☎: 07 5459 9070

🌐: [www.sunshinecoastholidayparks.com.au/holiday\\_parks/cotton\\_tree\\_holiday\\_park/](http://www.sunshinecoastholidayparks.com.au/holiday_parks/cotton_tree_holiday_park/)

## Big4 Caloundra Holiday Park

📍: 44 Maloia Avenue, Caloundra QLD 4551

☎: 1800 550 138

🌐: [www.big4.com.au/caravan-parks/qld/sunshine-coast/caloundra-waterfront-holiday-park](http://www.big4.com.au/caravan-parks/qld/sunshine-coast/caloundra-waterfront-holiday-park)

## Bli Bli Riverside Caravan Park

📍: 297 David Low Way, QLD Bli Bli QLD 4560

☎: 07 5448 5207

🌐: [www.riversidebliibli.com.au](http://www.riversidebliibli.com.au)

## Suncoast Backpackers Lodge

📍: 50 Parker Street, Maroochydore QLD 4558

☎: 0455 555 998

🌐: [www.facebook.com.au/people/Suncoast-Backpackers-Lodge](http://www.facebook.com.au/people/Suncoast-Backpackers-Lodge)

## Noosa River Holiday Park

📍: 4 Russell Street, Noosaville QLD 4566

☎: 07 5449 7050

🌐: [www.noosaholidayparks.com.au/noosa-river](http://www.noosaholidayparks.com.au/noosa-river)

## Somewhere to Stay Backpackers

📍: 47 Brighton Road, Highgate Hill QLD 4101

☎: 1800 812 398

🌐: [www.somewheretostay.com.au](http://www.somewheretostay.com.au)

## Caloundra Backpackers

📍: 80 Omrah Avenue, Caloundra QLD 4551

☎: 07 5499 7655

🌐: [www.caloundrabackpackers.com.au](http://www.caloundrabackpackers.com.au)

## Flashpackers Noosa

📍: 102 Pacific Avenue, Sunshine Beach QLD 4567

☎: 07 5455 4088

🌐: [www.flashpackersnoosa.com](http://www.flashpackersnoosa.com)

## Beerwah Caravan Park

📍: 205 Bury's Road, Beerwah QLD 4519

☎: 0416 678 694

🌐: [www.qldtravel.com.au/directory-qldtravel/listing/beerwah-caravan-park/](http://www.qldtravel.com.au/directory-qldtravel/listing/beerwah-caravan-park/)

# Transport and Medical Services

## Public Transport

### Glasshouse Country Coaches

☎: 07 5496 9246

🌐: [www.glasshousecoaches.com.au](http://www.glasshousecoaches.com.au)

### Flexilink

☎: 1300 511 163

🌐: [www.sunshinecoast.qld.gov.au/living-and-community/roads-and-transport/](http://www.sunshinecoast.qld.gov.au/living-and-community/roads-and-transport/)

### Translink

☎: 13 12 30

🌐: [www.translink.com.au](http://www.translink.com.au)

### Sunbus

☎: 07 5450 7888

🌐: [www.sunbus.com.au](http://www.sunbus.com.au)

## Hospital and Emergency

### Caboolture: Caboolture Hospital

📍: 120 Mckean Street, Caboolture QLD 4510

☎: 07 5433 8888

### Redcliffe: Redcliffe Hospital

📍: Anzac Avenue, Redcliffe QLD 4020

☎: 07 3838 7777

### Kilcoy: Kilcoy Hospital

📍: 12 Kropp Street, Kilcoy QLD 4515

☎: 07 5422 4411

### Maleny: Maleny Soldier's Memorial Hospital

📍: 17 Bean Street, Maleny QLD 4552

☎: 07 5420 5000

### Sunshine Coast University Hospital

📍: 6 Doherty Street, Birtinya QLD 4575

☎: 07 5202 0000

### Nambour: Nambour General Hospital

📍: Hospital Road, Nambour QLD 4560

☎: 07 5470 6600



# Emergency, feedback and complaints contact numbers

## EMERGENCY

### Police, Ambulance & Fire

☎: 000

### Health Direct Australia

☎: 1800 022 222

### Chemist and Pharmacy

#### Maroochydore: Chemist Warehouse

📍: Shop 15 Sunshine Homemaker Centre, 100 Maroochydore Road, Maroochydore QLD 4558

☎: 07 5409 8765

#### Buderim: Chemist Warehouse

📍: 1/102 Wisers Road, Buderim QLD 4556

☎: 07 5479 5559

#### Caboolture: Discount Drug Store

📍: A/287-293 King Street, Caboolture QLD 4510

☎: 07 5428 2677

## Payment, Termination, Minimum Conditions and Employer Problems

### Fair Work Ombudsman

☎: 13 13 94

🌐: [www.fairwork.gov.au](http://www.fairwork.gov.au)

### Australian Taxation Office

☎: 1800 060 062

🌐: [www.ato.gov.au](http://www.ato.gov.au)

## Work Safety

### WorkCover Queensland

☎: 1300 362 128

🌐: [www.worksafe.qld.gov.au](http://www.worksafe.qld.gov.au)

## Criminal Issues

### Queensland Police

☎: 1800 333 000

🌐: [www.police.qld.gov.au](http://www.police.qld.gov.au)

## Discrimination

### Australian Human Rights Commission

☎: 1300 369 711

🌐: [www.humanrights.gov.au](http://www.humanrights.gov.au)

## Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.





# Local information & things to do

## Tourist Information Centres

### Glass House Mountains Visitor and Interpretive Centre

📍: Bruce Parade, Glasshouse Mountains QLD 4518

☎: 07 5458 8848

### Montville Visitor Information Centre

📍: 198 Main Street, Montville QLD 4560

☎: 07 5458 8845

### Sunshine Coast Airport Visitor Information Centre

📍: Friendship Drive, Mudjimba QLD 4564

☎: 07 5458 8840

### Maleny Visitor Information Centre

📍: 2/23 Maple Street, Maleny QLD 4552

☎: 07 5499 9033

### Noosa Visitor Information Centre

📍: 61 Hastings Street, Noosa Heads QLD 4567

☎: 07 5430 5000

### Parkyn's Hut Information Centre

📍: Poinciana Avenue, Tewantin QLD 4565

☎: 07 5449 7353

## Sunshine Moreton Main attractions

Noosa National Park

Australia Zoo

Noosa Main Beach & Hastings Street

Mooloolaba Beach

Eumundi Markets

Charming Mountain Villages of Montville & Maleny

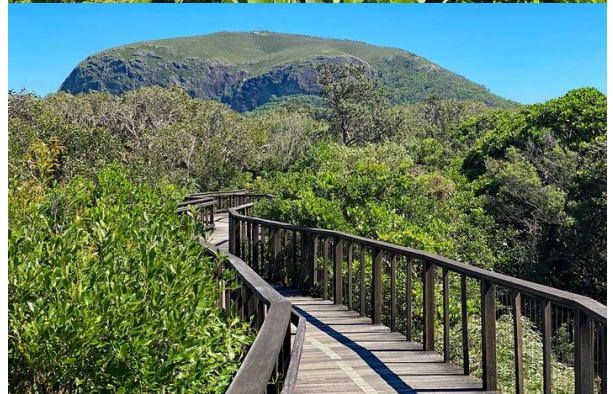
Noosa North Shore

Noosaville & The Noosa River

Mount Coolum

Glass House Mountains National Park

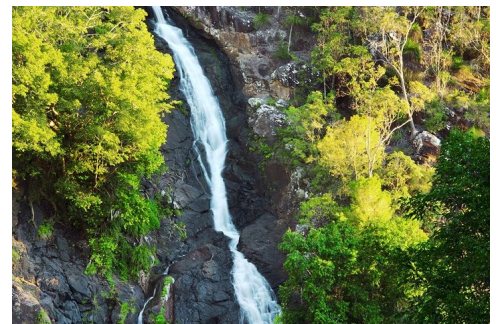
SEA Life Sunshine Coast Aquarium



# Things to do

## Sunshine Moreton Main attractions

The Ginger Factory  
Aussie World  
Nights on Ocean markets  
Noosa National Park  
Maleny Dairies & Maleny Cheese  
Pick your own strawberries—McMartins Strawberry Farm & Luvaberry  
Mountain bike tour of Sunshine Coast Hinterland  
Sunreef Mooloolaba  
Flame Hill Vineyard  
Coolum Surf School  
Skydive Noosa  
Kondalilla National Park  
Sunshine Coast art gallery trail  
Gardner Falls  
Booloomba Falls  
Serenity Falls  
Tangalooma/Moreton Island  
Mt Ngungun  
Wild Horse Mountain  
Mt Beerburrum  
Kenilworth Donuts/Kenilworth Dairy  
Mt Bragargh  
Noosa Chocolate Factory  
Sunflower Picking—Sunflower Sue’s Sunflower Farm  
Bribie Island  
Maleny Botanic Garden and Bird World  
The Big Pineapple





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**Harvest Trail**  
AN AUSTRALIAN GOVERNMENT INITIATIVE

## CONTACT US



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[www.madec.edu.au/harvest-services](http://www.madec.edu.au/harvest-services)

## FOLLOW US ON SOCIALS!



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