




DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
South East SA Region

 harvestrenmark@madec.edu.au

 (08) 8586 1900 (option 2)

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in South East SA: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the South East South Australia region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Almond												
Apple												
Apricot												
Asparagus												
Avocado												
Blueberry												
Carrot												
Date												
Fig												
Grape												
Grapefruit												
Hazelnut												
Jujube												
Lemon												
Lime												
Mandarin												
Mulberry												
Nectarine												
Olive												
Oranges												
Peach												
Pear												
Pecan												
Persimmon												
Pistachio												
Plum												
Pomegranate												
Potato												
Pumpkin												
Quince												
Rice												
Rockmelon												
Strawberry												
Tomato												
Walnut												
Wheat												
Watermelon												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>

Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

Renmark

Riverbend Caravan Park

📍: 101 Sturt Highway, Renmark SA 5341

☎: 08 8595 5131

🌐: www.riverbendrenmark.com.au

Renmark & Paringa Backpackers

📍: 46 Seventeenth Street, Renmark SA 5341

☎: 08 8586 5101

🌐: www.renmarkbackpackers.com

Renmark International Backpackers

📍: 89 Ral Ral Avenue, Renmark SA 5341

☎: 08 8586 4486

🌐: www.riverlandlink.com.au/renmark-international-backpackers/

Renmark Koala Backpackers

📍: 58/62 Eighteenth Street, Renmark SA 5341

☎: 0407 420 404

🌐: www.facebook.com/renmarkkoalabackpackers

Berri

Berri Riverside Holiday Park

📍: 87 Riverview Drive, Berri SA 5343

☎: 08 8582 3723

🌐: www.berriholidaypark.com.au

Berri Backpackers Resort

📍: 1081 Old Sturt Highway, Berri SA 5343

☎: 08 8582 3144

🌐: www.tillinoz.wixsite.com/berribackpackers

Other Areas

Barmera North Lake Caravan Park

📍: 3 Queen Elizabeth Drive, Barmera SA 5345

☎: 0422 588 359

🌐: www.barmeratourism.com.au/places/barmera-north-lake-caravan-park

Big4 Loxton Holiday Park

📍: 1 Sophie Edington Drive, Loxton SA 5333

☎: 08 8584 7862

🌐: www.big4.com.au/caravan-parkssariverland/loxton-riverfront-holiday-park

Discovery Parks—Lake Bonney

📍: Lakeside Drive, Barmera SA 5345

☎: 08 8588 2234

🌐: www.discoveryparks.com.au/caravan-parks/south-australia/barmera-riverland-lake-bonney

Harvest Trail Lodge & Budget Motel

📍: 1 Kokoda Terrace, Loxton SA 5333

☎: 08 8584 5646

Waikerie Holiday Park

📍: 1144 Peake Terrace, Waikerie SA 5330

☎: 0437 861 889

🌐: www.waikerieholidaypark.com.au

The Paringa Resort

📍: 11 Hughes Avenue, Paringa SA 5340

☎: 0400 659 659

🌐: www.facebook.com/paringaresort/

The Paringa Caravan Park

📍: 24 Sturt Highway, Paringa SA 5340

☎: 08 8595 5178

🌐: www.paringacaravanpark.com.au

Transport and Medical Services

Public Transport

Amazon Run Shuttle Bus Service

☎: 0408 816 533

🌐: www.theamazonrun.com.au

BusBiz

☎: 08 8586 6333

🌐: www.shbl.com.au

Stateliner Premier Coach Services

☎: 08 8415 5555

🌐: www.stateliner.com.au

Link SA

☎: 08 8532 2633

🌐: www.linksa.com.au

Taxi Service

☎: 08 8213 6699

🌐: www.riverlandlink.com.au/categories/taxi-cabs-service

Hospital & Emergency

Renmark: Renmark Hospital

🏠: 185 Ral Ral Avenue, Renmark SA 5341

☎: 08 8580 4100

Berri: Berri Hospital & River Doc's ED

🏠: 10 Maddern Avenue, Berri SA 5343

☎: 08 8580 2400

Loxton: Loxton Hospital

🏠: Drabsch Street & McIntosh Street, Loxton SA 5333

☎: 08 8584 8555

Waikerie: Waikerie Hospital

🏠: 1 Lawrie Terrace, Waikerie SA 5330

☎: 08 8541 0555

Mount Gambier: Mount Gambier & Districts Health Service

🏠: 276/300 Wehl Street, Mount Gambier SA 5290

☎: 08 8584 7321



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Chemist and Pharmacy

Renmark: Priceline Pharmacy

📍: 12 Renmark Avenue, Renmark SA 5341

☎: 08 8586 6331

Berri: Amcal Pharmacy

📍: 14 Vaughan Terrace, Berri SA 5343

☎: 08 8582 3700

Loxton: Amcal+ Pharmacy

📍: 6 East Terrace, Loxton SA 5333

☎: 08 8584 7525

Waikerie: TerryWhite Chemmart

📍: 27 McCoy Street, Waikerie SA 5330

☎: 08 8541 2366

Naracoorte: Naracoorte Pharmacy

📍: 100 Smith Street, Naracoorte SA 5271

☎: 08 8762 2212

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

SafeWork South Australia

☎: 1300 365 255

🌐: www.safeworksa.com.au

Criminal Issues

South Australia Police

☎: 131 444

🌐: www.police.sa.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Berri Visitor Information Centre

📍: Riverview Drive, Berri SA 5341

☎: 08 8582 5511

Renmark Paringa Visitor Information Centre

📍: 84 Murray Avenue, Renmark SA 5341

☎: 1300 661 704

Loxton Visitor Information Centre

📍: 25 East Terrace, Loxton SA 5333

☎: 08 8584 8071

Barmera Visitor Information Centre

📍: Barwell Avenue, Barmera SA 5345

☎: 08 8588 2289

Waikerie Visitor Information Centre

📍: 1a Strangman Road, Waikerie SA 5330

☎: 08 8541 0720

Mallee Tourist & Heritage Centre

📍: Railway Terrace, Pinnaroo SA 5304

☎: 08 8541 0720

Bordertown Visitor Information Centre

📍: 43 Woolshed Street, Bordertown SA 5268

☎: 08 8752 1044

Mt Gambier Visitor Information Centre

📍: 35 Jubilee Highway East, Mt Gambier SA 5290

☎: 08 8724 9750

Renmark Main attractions

Olivewood Estate Homestead

PS Industries

Chowilla Game & Regional Reserve

Twenty Third Street Distillery

Chaffey Theatre

Murray River Queen

Riverland Speedway

Renmark Lookout Tower

Koala Sanctuary Walking Trail



Things to do

Barmera

Main attractions

Rocky's Hall Fame & Museum
Loveday Internment Collection
Bonney Theatre
Loveday 4x4 Adventure Park
Lake Bonney



Loxton

Main attractions

Conservation & Heritage Park
The Pines Historic House & Garden
Loxton Tree Sculptures



Berri

Main attractions

Martin Bend Wetland & Walking Trail
Berri Lookout Tower
Berri War Memorial



South East South Australia

Main attractions

Cobdogla Irrigation & Steam Museum
Riverglen View Art Studio & Gallery
Rotary Cliff Top Walk
Kingston
Banrock Station Wine & Wetland Centre
Bella Lavender Estate
Nappers Ruins
Small Boat Cruises & Sunset Kayak Tours







DELIVERING



Harvest Trail
AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US

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FOLLOW US ON SOCIALS!

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