




DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
Riverina Region

 harvestgriffith@madec.edu.au

 (02) 6963 2200

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Riverina: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Riverina region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Almond												
Apple												
Apricot												
Barley												
Blueberry												
Broccolini												
Canola												
Cauliflower												
Cherry												
Corn												
Cotton												
Cucumber												
Garlic												
Grain												
Grape												
Grape Fruit												
Hazelnut												
Lemon												
Lettuce												
Mandarin												
Melon												
Nectarine												
Oat												
Olive												
Onion												
Orange												
Peach												
Plum												
Pear												
Pecan												
Pistachio												
Pomegranate												
Potato												
Pumpkin												
Rice												
Rockmelon												
Tomato												
Walnut												
Watermelon												
Wheat												
Zucchini												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>



Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than **one week's rent in advance**.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

Hotels

The Area Hotel

📍: 208 Banana Avenue, Griffith NSW 2680

☎: 02 6962 1322

🌐: www.areahotel.com.au

Yenda Hotel

📍: 2 Yenda Place, Yenda NSW 2681

☎: 02 6968 1014

Caravan Parks

Griffith Caravan Village

📍: 1 Gardiner Road, Yoogali NSW 2680

☎: 02 6962 3785

🌐: www.griffithcaravanvillage.com.au

Griffith Tourist Caravan Park

📍: 1/919 Willandra Avenue, Griffith NSW 2680

☎: 02 6964 2144

🌐: www.griffithtouristcaravanpark.com.au

Hostels

Griffith Working Hostels

📍: 112 Binya Street, Griffith NSW 2680

☎: 0429 300 126

🌐: www.griffithworkinghostels.com.au

The Globe Backpackers

📍: 26 Wayeela Street, Griffith NSW 2680

☎: 0499 090 496

🌐: www.theglobebackpackersgriffith.com.au

Citrus Grove

📍: 45 Thompson Road, Hanwood NSW 2680

☎: 0427 630 127

🌐: www.citrusgrovehotel.com

Explorers Hostel

📍: 72-76 Benerembah Street, Griffith NSW 2680

☎: 02 6964 4638

🌐: www.explorershostel.com.au

Myalbungera Outstation

📍: 1407 Rankins Springs Road, Beelbungera NSW 2680

☎: 0428 130 093

Transport and emergency numbers

Public Transport

NSW TrainLink

☎: 13 22 32

🌐: www.transportnsw.info

Busabout Wagga Wagga

☎: 02 5942 6600

🌐: www.busaboutwagga.com.au

Wagga Shuttle Bus

☎: 0458 350 100

🌐: www.waggashuttle.com.au

Taxi Service

☎: 131 008

🌐: www.131008.com

Goode's Coaches

☎: 02 6947 2636

🌐: www.goodescoaches.com.au

Hospital & Emergency

Griffith: Griffith Base Hospital

📍: 1 Noorebar Avenue, Griffith NSW 2680

☎: 02 6969 5555

Hillston: Hillston Multipurpose Service

📍: 48C Burns Street, Hillston NSW 2675

☎: 02 6961 7200

Leeton: Leeton District Hospital

📍: Corner Wade Avenue & Palm Avenue, Leeton NSW 2705

☎: 02 6953 1111

Wagga Wagga: Wagga Wagga Base Hospital

📍: Docker Street, Wagga Wagga NSW 2650

☎: 02 5943 1000



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Chemist and Pharmacy

Griffith: Your Discount Chemist

📍: 3/12 Barker Street, Griffith NSW 2603

☎: 02 6295 6725

Hillston: Hillston Pharmacy

📍: 184 High Street, Hillston NSW 2675

☎: 02 6967 2538

Leeton: Amcal Pharmacy

📍: 113 Pine Avenue, Leeton NSW 2705

☎: 02 6953 3602

Wagga Wagga: The Bush Chemist

📍: 1/82 Murray Street, Wagga Wagga NSW 2650

☎: 02 6921 4652

Hay: Japp's Pharmacy

📍: 129 Lachlan Street, Hay NSW 2711

☎: 02 6993 1604

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

Safe Work New South Wales

☎: 13 10 50

🌐: www.safework.nsw.gov.au

Criminal Issues

New South Wales Police

☎: 1800 333 000

🌐: www.police.nsw.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Griffith Visitor Information Centre

📍: 1 Jondaryan Avenue, Griffith NSW 2680

☎: 1800 681 141

Hillston Visitor Information Centre

📍: 167 High Street, Hillston NSW 2675

☎: 02 6967 1594

Leeton Visitor Information Centre

📍: 10 Yanco Avenue, Leeton NSW 2705

☎: 02 6953 6481

Wagga Wagga Visitor Information Centre

📍: 183 Tarcutta Street, Wagga Wagga NSW 2650

☎: 1300 100 122

Tumut Visitor Information Centre

📍: 5 Adelong Road, Tumut NSW 2720

☎: 02 6947 7025

Tumbaruma Visitor Information Centre

📍: 10 Bridge Street, Tumbarumba NSW 2653

☎: 02 6948 3333

Hay Visitor Information Centre

📍: 407 Moppett Street, Hay NSW 2711

☎: 02 6993 4045

Riverina

Main attractions

Griffith Regional Theatre

Wiradjuri Walking Track

Scenic Hill Lookout

Mc Caughey's Lookout

Gundagai Historical Museum

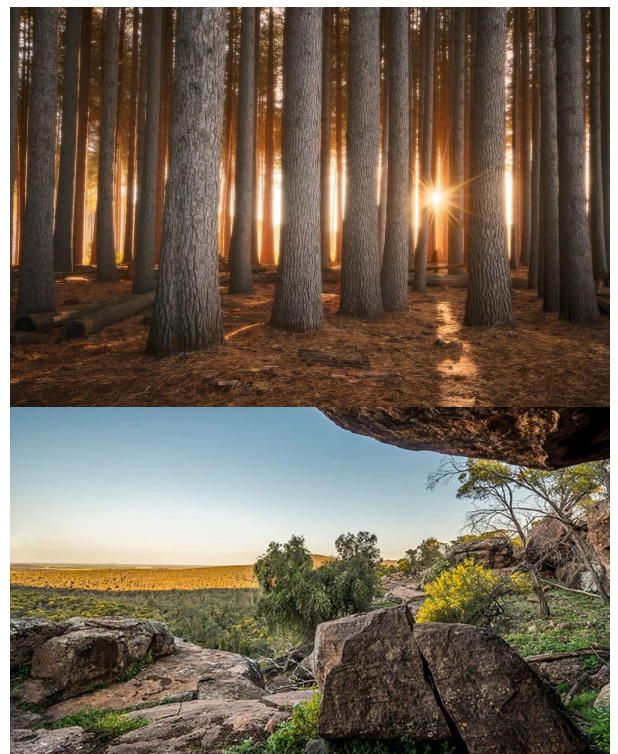
Cootamundra Heritage Centre

Cocoparra National Park

Kosciusko National Park & Yarrangobilly Caves

Wine tastings

Laurel Hill's Sugarpine Walk





DELIVERING



Harvest Trail
AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US



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