



DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
North NSW Coast Region

 harvestcoffsharbour@madec.edu.au

 (02) 6648 2300

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Northern NSW Coast: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Northern NSW Coast region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Avocado												
Banana												
Beetroot												
Blackberry												
Blueberry												
Bok Choy												
Broccoli												
Carrot												
Cauliflower												
Celery												
Cucumber												
Eggplant												
Fennel												
Finger Lime												
Flower												
Ginger												
Green Bean												
Herbs												
Jackfruit												
Kale												
Kiwi Fruit												
Leek												
Lettuce												
Loquat												
Macadamia Nut												
Mushroom												
Olive												
Onion												
Passionfruit												
Peach												
Pecan												
Pumpkin												
Radish												
Raspberry												
Snow Pea												
Strawberry												
Sugar Cane												
Sweet Potato												
Tumeric												
Tomato												
Zucchini												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedu.au/harvest-services/harvest-trail-services/>

Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

Coffs Harbour

Bellingen Belfry Guesthouse YHA

📍: 2 Short Street, Bellingen NSW 2454

☎: 02 6655 1116

🌐: www.thebelfrybellingen.com.au

Hoey Moey

📍: 84 Ocean Parade, Coffs Harbour NSW 2450

☎: 02 6652 3833

🌐: www.hoeymoey.com.au/accommodation/

Woopi Backpackers

📍: 17 Market Street, Woolgoolga NSW 2456

☎: 02 6654 8682

🌐: www.woopibackpackers.com.au

Aussitel Backpackers

📍: 312 Harbour Drive, Coffs Harbour NSW 2450

☎: 02 6651 1871

🌐: www.aussitel.com

Banana Coast Caravan Park

📍: 429 Pacific Highway, Coffs Harbour NSW 2450

☎: 02 6652 2868

🌐: www.bananacoastcaravanpark.com

Sapphire Beach Holiday Park

📍: 48 Split Solitary Road, Coffs Harbour NSW 2450

☎: 02 6653 6212

🌐: www.sapphirebeachholidaypark.com.au

Woolgoolga Lakeside Holiday Park

📍: 80 Lake Road, Woolgoolga NSW 2456

☎: 02 6648 4715

🌐: www.coffscostholidayparks.com.au/woolgoolga-lakeside/

Ballina

Shaws Bay Holiday Park

📍: 1 Brighton Street, East Ballina NSW 2478

☎: 02 6686 2326

🌐: www.reflectionholidayparks.com.au/park/shaws-bay

River Street Motel

📍: 285-287 River Street, Ballina NSW 2478

☎: 02 6686 6877

🌐: www.risver-street-motel.newsouthwaleshotels.net

Ballina Travellers Lodge

📍: 36-38 Tamar Street, Ballina NSW 2478

☎: 02 6686 6737

🌐: www.ballinatravellerslodge.com.au

Yamba

Yamba Backpackers

📍: 26 Coldstream Street, Yamba NSW 2464

☎: 02 6646 3997

🌐: www.facebook.com/yambabackpackers/

Caroona Yamba Hostel

📍: 4 Freeburn Street, Yamba NSW 2464

☎: 02 6646 3211

Solitary Island Marine Park Resort

📍: North Street, Woolli NSW 2462

☎: 02 6649 7519

🌐: www.solitaryislandsresort.com.au

Accommodation

Yamba Accommodation

Blue Dolphin Holiday Resort

📍: Yamba Road, Yamba NSW 2464

☎: 02 6646 2194

🌐: www.bluedolphin.com.au

Pacific Hotel Yamba

📍: 16 Pilot Street, Yamba NSW 2464

☎: 02 6646 2466

🌐: www.pacifichotelyamba.com.au

Tweed Heads Accommodation

City Lights Motel

📍: 35 Minjungbal Drive, Tweed Heads NSW 2486

☎: 02 5524 3004

🌐: www.citylightsmotel.com.au

Tweed Central Motel

📍: 91 Wharf Street, Tweed Heads NSW 2485

☎: 02 5536 6620

🌐: www.tweedcentralmotel.com.au

Tweed Holiday Parks

📍: 3 Dry Dock Road, Tweed Heads NSW 2486

☎: 02 5524 3306

🌐: www.tweedholidayparks.com.au

The Hideaway Cabarita Beach

📍: 2-6 Tweed Coast Road, Cabarita Beach NSW 2488

☎: 1300 611 392

🌐: www.hideawaycabaritabeach.com.au

Port Macquarie Accommodation

Ozzie Pozzie Backpackers

📍: 36 Waugh Street, Port Macquarie NSW 2444

☎: 02 6583 8133

🌐: www.yha.com.au/hostels/nsw/mid-north-coast/ozzie-pozzie-backpackers/

Port Macquarie Backpackers

📍: 2 Hastings River Drive, Port Macquarie NSW 2444

☎: 02 6583 1791

🌐: www.portbackpackers.com.au

Beachside Backpackers

📍: 40 Church Street, Port Macquarie NSW 2444

☎: 02 6583 5512

🌐: www.facebook.com/beachsidebackpackersportmacquarie

Edgewater Holiday Park

📍: 221 Hastings River Drive NSW 2444

☎: 02 6583 2799

🌐: www.edgewaterholidaypark.com.au

Lighthouse Beach Holiday Village

📍: 140 Matthew Flinders Drive, Port Macquarie NSW 2444

☎: 02 6582 0581

🌐: www.lighthousebeachholidayvillage.com.au

Melaleuca Caravan Park

📍: 128 Hastings River Drive, Port Macquarie NSW 2444

☎: 02 6583 4498

🌐: www.melaleucacarvanpark.com.au

Grafton Accommodation

The Abbey Motor Inn

📍: 59-61 Fitzroy Street, Grafton NSW 2460

☎: 02 6642 6122

🌐: www.abbeymotorinn.com.au

Big River Holiday Park & Ski Lodge

📍: 166 Ski Lodge Road, Seelands NSW 2460

☎: 02 6644 9324

🌐: www.hampshireholidays.com.au/park/big-river-holiday-park-ski-lodge/

Grafton Sunset Caravan Park

📍: 302 Gwydir Highway, Waterview NSW 2460

☎: 02 6642 3824

Glenwood Tourist Park & Motel

📍: 71 Heber Street, South Grafton NSW 2460

☎: 02 6642 3466

🌐: www.glenwoodtouristpark.com.au

Byron Bay Accommodation

Aquarius Backpackers Resort

📍: 16 Lawson Street, Byron Bay NSW 2481

☎: 02 6685 7663

🌐: www.aquariusbyronbay.com.au

Arts Factory Lodge

📍: Skinners Shoot Road, Byron Bay NSW 2481

☎: 02 6685 5390

🌐: www.nomadsworld.com/australia/arts-factory-lodge

Byron Bay Holiday Village

📍: 116 Jonson Street, Byron Bay NSW 2481

☎: 02 6685 8888

🌐: www.byronbaypackers.com.au

Accommodation and Transport

Byron Bay Accommodation

Backpackers Inn Byron Bay

📍: 29 Shirley Street, Byron Bay NSW 2487

☎: 02 6685 8231

🌐: www.backpackersinnbyronbay.com.au

Byron Bay YHA Hostel

📍: 7 Carlyle Street, Byron Bay NSW 2481

☎: 02 6685 8853

🌐: www.yha.com.au/hostels/nsw/byron-bay-and-surrounds/byron-bay-yha-backpackers-hostel/

Cape Byron Hostel

📍: Corner Byron & Middleton Streets NSW 2481

☎: 02 6685 8788

🌐: www.yha.com.au/hostels/nsw/byron-bay-and-surrounds/byron-bay-cape-byron/

Wake Up! Byron Bay

📍: 25 Childe Street, Byron Bay NSW 2481

☎: 02 6685 7868

🌐: www.wakeup.com.au/byronbay/

First Sun Holiday Park

📍: Lawson Street, Byron Bay NSW 2481

☎: 02 6685 6544

🌐: www.firstsunholidaypark.com.au

Red Devils Camping

📍: Red Devils Park, Byron Bay NSW 2481

☎: 0423 778 751

🌐: www.byronbayreddevils.com

Lismore Accommodation

Arcadia Motel

📍: 3 Jamkes Road, Goonellabah NSW 2480

☎: 02 6624 1999

🌐: www.arcdiamotel.com.au

Lismore Centra Tourist Park

📍: 60 Dawson Street, Lismore NSW 2480

☎: 02 6621 6581

Lismore Lake Holiday Park

📍: 156 Bruxner Highway, South Lismore NSW 2480

☎: 02 6621 2585

Public Transport

NSW Transport Rail Services

☎: 13 22 32

🌐: www.transportnew.info

Northern Rivers Buslines

☎: 02 6626 1499

🌐: www.buslinesgroup.com.au

Happy Coach Byron Bay

☎: 02 6685 3996

🌐: www.happycoachbyron.com

Sawtell Coaches

☎: 02 4918 9807

🌐: www.sawtellcoaches.com.au

TrainLink (CountryLink)

☎: 02 6648 3700

🌐: www.nswtrainlink.info



Medical services

Chemist and Pharmacy

Ballina: Terry White Chemmart

📍: 102-110 River Street, Ballina NSW 2478

☎: 02 6686 8800

Byron Bay: Chemist Outlet

📍: 51 Jonson Street, Byron Bay NSW 2481

☎: 02 6685 6475

Coffs Harbour: Coffs Discount Chemist

📍: 10 Harbour Drive, Coffs Harbour NSW 2450

☎: 02 6652 3658

Grafton: Chemist Warehouse

📍: 43 Prince Street, Grafton NSW 2460

☎: 02 6642 2038

Yamba: Priceline Pharmacy

📍: 15 Yamba Shopping Fair, Yamba NSW 2464

☎: 02 6646 1131

Lismore: Blooms the Chemist

📍: 89-93 Keen Street, Lismore NSW 2480

☎: 02 6621 4000

Port Macquarie: Priceline Pharmacy

📍: 36 Horton Street, Port Macquarie NSW 2444

☎: 02 6583 1900

Tweed Heads: Blooms the Chemist

📍: 54 Minjungbal Drive, Tweed Heads South NSW 2486

☎: 07 5524 4974

Hospital and Emergency

Ballina: Ballina District Hospital

📍: 78 Cherry Street, Ballina NSW 2478

☎: 02 6620 6400

Byron Bay: Byron Bay Central Hospital

📍: 54 Ewingsdale Road, Ewingsdale NSW 2481

☎: 02 6639 9400

Coffs Harbour: Coffs Harbour Base

Hospital

📍: 345 Pacific Highway, Coffs Harbour NSW 2450

☎: 02 6656 7000

Grafton: Grafton Base Hospital

📍: 184 Arthur Street, Grafton NSW 2460

☎: 02 6640 2222

Yamba: Maclean District Hospital

📍: 21 Union Street, Maclean NSW 2463

☎: 02 6640 0111

Lismore: Lismore Base Hospital

📍: 60 Uralba Street, Lismore NSW 2480

☎: 02 6624 0200

Port Macquarie: Port Macquarie Base Hospital

📍: Wrights Road, Port Macquarie NSW 2444

☎: 02 5524 2000

Tweed Heads: The Tweed Hospital

📍: The Tweed Hospital, Tweed Heads NSW 2485

☎: 02 5506 7000

Complaints/Advice

Please contact your local harvest office to discuss your concerns, if they are unable to resolve them, please call the Department of Education, Skills and Employment directly on their National Customer Service Line (NCSL) on 1800 805 260.



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

Safe Work New South Wales

☎: 13 10 50

🌐: www.safework.nsw.gov.au

Criminal Issues

New South Wales Police

☎: 1800 333 000

🌐: www.police.nsw.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

Complaints/Advice

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Ballina Visitor Information Centre

📍: Cnr River Street & Las Balsas Plaza, Ballina NSW 2478

☎: 1800 777 666

Byron Visitor Centre

📍: 80 Jonson Street, Byron Bay NSW 2481

☎: 02 6680 8558

My Clarence Valley Visitor Information Centre

📍: 158 Fitzroy Street, Grafton NSW 2460

☎: 02 6643 0800

Coffs Harbour Visitor Information Services

📍: 35-61 Harbour Drive, Coffs Harbour NSW

☎: 02 5622 8900

Ballina

Main attractions

Broadwater National Park

Bundajalong National Park

Kayak Ballina Tours

Richmond River

Byron Bay

Main attractions

Main, Clarkes & Watego Beach

Cape Byron Marine Park

Julian Rocks

Whale watching

Point Danger Lookout

Grafton

Main attractions

Clarence River

Tweed Heads Visitor Information Centre

📍: Wharf Street & Bay Street, Tweed Heads NSW 2485

☎: 1800 674 414

Lismore Visitor Information Centre

📍: 207 Molesworth Street, Lismore NSW 2480

☎: 02 6626 0100

Greater Port Macquarie Visitor Centre

📍: 30-42 Clarence Street & Hay Street, Port Macquarie NSW 2444

☎: 02 6581 8888



Things to do

Coffs Harbour

Main attractions

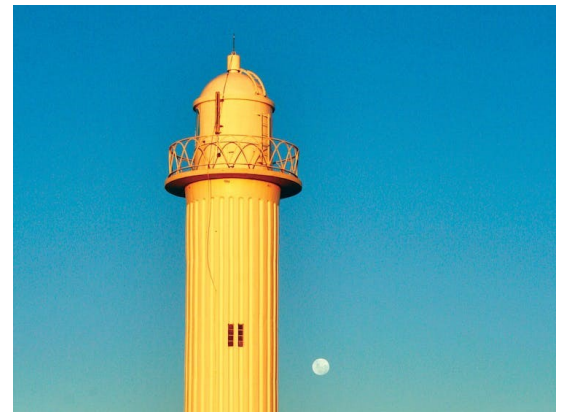
- Big Banana
- Jetty Beach
- Sealy Lookout
- Solitary Island Marine Park
- Whale watching



Tweed Heads

Main attractions

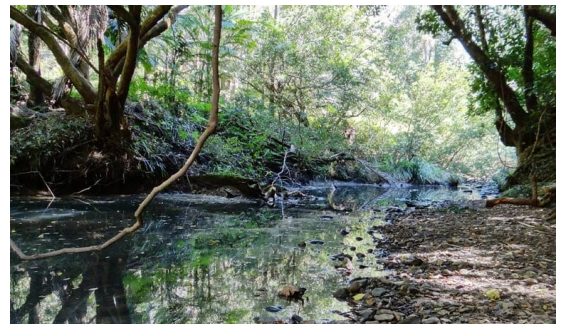
- Tweed Heads historic site
- Tweed Eco Cruises



Yamba

Main attractions

- Angourie, National Surfing Reserve
- Reel Time Charters
- Yamba Fishing & Charters
- Yamba Kayak
- Clarence River Ferries
- Yamba Lighthouse
- Yuraygir National Park



Lismore

Main attractions

- Nimbin
- Richmond Valley
- Kyogle
- Mebbin National Park
- Wollumbin National Park



Port Macquarie

Main attractions

- Billabong Zoo: Koala & Wildlife Park
- Sea Acres National Park



DELIVERING



Harvest Trail

AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US



103-105/24 Moonee Street, Coffs Harbour NSW 2450



(02) 6648 2300



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www.madec.edu.au/harvest-services

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