




DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
Goulburn Valley Region

 harvestshepparton@madec.edu.au

 (03) 5829 3600

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Goulburn Valley: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Goulburn Valley region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Apple												
Apricot												
Barley												
Bean												
Blueberry												
Broccoli												
Cabbage												
Cactus Fruit												
Canola												
Capsicum												
Cauliflower												
Cherry												
Chestnut												
Chilli												
Corn												
Cucumber												
Fig												
Garlic												
Herbs												
Kiwi Fruit												
Grape												
Hops												
Hazelnut												
Lemon												
Lettuce												
Mushroom												
Nectarine												
Olive												
Orange												
Peach												
Pear												
Pistachio												
Pomegranate												
Plum												
Pumpkin												
Strawberry												
Tomato - Field												
Tomato - Greenhouse												
Turnip												
Walnut												
Wheat												
Zucchini												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>

Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

Shepparton

Victoria Lake Holiday Park

📍: 536 Wyndham Street, Shepparton VIC 3630

☎: 03 5821 5431

🌐: www.viclakeholidaypark.com.au

Bell Tower Motor Inn

📍: 587 Wundham Street, Shepparton VIC 3630

☎: 03 5821 8755

🌐: www.belltowermotorinn.com.au

Strayleaves Caravan Park

📍: Corner Old Dookie Road & Mitchell Street, Shepparton VIC 3630

☎: 03 5821 1232

🌐: www.strayleavescaravanpark.com.au

Pine Lodge Hostel

📍: 930 Midland Highway, Shepparton East VIC 3631

☎: 0419 936 368

🌐: www.facebook.com/pinelodgehostel/

Other Areas

Merrigum Caravan Park

📍: 82 Waverley Avenue, Merrigum VIC 3618

☎: 03 5855 2727

Ardmona Caravan Park

📍: 3565 Midland Highway, Ardmona VIC 3629

☎: 03 5829 0578

🌐: www.facebook.com/caravanpark12345/

Country Gardens Caravan Park

📍: 270 Winter Road, Tatura VIC 3616

☎: 03 5824 2652

Myrtleford Holiday Park

📍: 8 Lewis Avenue, Myrtleford VIC 3737

☎: 03 5752 1598

🌐: www.myrtlefordholidaypark.com.au

Ardern's Caravan Park

📍: Willow Grove, Myrtleford VIC 3737

☎: 03 5752 1394

🌐: www.arderns.com.au

Cobram East Caravan Park

📍: 3186 Murray Valley Hwy, Cobram VIC 3644

☎: 03 5872 1207

🌐: <https://www.cobrameastcaravanpark.com.au/>

Echuca Backpackers

📍: 410 High St, Echuca VIC 3564

☎: 03 5480 7866

🌐: <https://backpackersechuca.com.au/>

Transport and medical services

Public Transport

Public Transport Victoria

☎: 131 638

🌐: www.ptv.vic.gov.au

VLine

☎: 136 196

🌐: www.vline.com.au

Shepparton Transit

☎: 03 5831 2150

Shepparton Taxis

☎: 131 008

🌐: www.131008.com

Greater Shepparton Taxis

☎: 03 5822 2214

🌐: www.greatersheppartontaxis.com.au

Chemist and Pharmacy

Shepparton: Chemist Warehouse

📍: 425 Wyndham Street, Shepparton VIC 3630

☎: 03 5821 6000

Cobram: Amcal Pharmacy Cobram

📍: 28 Punt Rd, Cobram VIC 3644

☎: 03 5872 1143

Kyabram: Pharmacy Kyabram

📍: 155 Allan Street, Kyabram VIC 3620

☎: 03 5852 1023

Myrtleford: Discount Chemist

📍: 151 Myrtle Street, Myrtleford VIC 3737

☎: 03 5751 1222



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

WorkSafe Victoria

☎: 1800 136 086

🌐: www.workcover.vic.gov.au

Criminal Issues

Victoria Police

☎: 131 444

🌐: www.police.vic.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

🌐: www.consumer.vic.gov.au

Hospital and Emergency

Shepparton: Goulburn Valley Base Hospital

📍: 2/2-48 Graham Street, Shepparton VIC 3630

☎: 03 5832 2322

Kyabram: Kyabram District Health Service

📍: 86-96 Fenaughty Street, Kyabram VIC 3620

☎: 03 5857 0200

Myrtleford: Alpine Health

📍: 30 Odonnell Avenue, Myrtleford VIC 3737

☎: 03 5751 9300

Wangaratta Hospital

📍: 35/47 Green St, Wangaratta VIC 3677

☎: 03 5722 5111

Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Greater Shepparton Visitor Centre

📍: 530 Wyndham Street, Shepparton VIC 3630

☎: 03 5832 9330

Nagambie Visitor Information Centre

📍: 293 High Street, Nagambie VIC 3608

☎: 03 5794 1471

Myrtleford Visitor Information Centre

📍: 36-34 Clyde Street, Myrtleford VIC 3737

☎: 03 5755 0514

Wangaratta Visitor Information Centre

📍: 100 Murphy Street, Wangaratta VIC 3677

☎: 1800 801 065

Echuca Moama Tourism

📍: 2 Heygarth Street, Echuca VIC 3564

☎: 03 5480 7555

Goulburn Valley Main attractions

Paddle Steamer, Echuca

SAM Art Museum, Shepparton

<https://www.australiansiloarttrail.com/victorian-silo-art-locations>

Winton Wetlands, Benalla

Cathedral Range State Park is close to Lake Elidon

Mount Buffalo, Mount Hotham & Falls Creek located around Bright

Historical towns such as Beechworth, Rutherglen, and Glenrowan

Lake Hume Weir, Wodonga





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Harvest Trail

AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US



461 Wyndham Street, Shepparton VIC 3630



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www.madec.edu.au/harvest-services

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