




DELIVERING



# HARVEST WORKER INFORMATION BOOKLET

**MADEC AUSTRALIA**  
Gippsland Region

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# About Us

## About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

## Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Gippsland: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

## About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

# Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Gippsland region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit [www.harvesttrail.gov.au](http://www.harvesttrail.gov.au). These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Apple												
Asparagus												
Avocado (MP)												
Baby Leaf												
Barley												
Blackberry												
Blueberry												
Broad Bean (YV)												
Broccoli												
Cabbage												
Canola												
Carrot (MP)												
Cauliflower												
Cherry												
Corn												
Grape												
Grapefruit (YV)												
Kale												
Kiwi Fruit (YV)												
Legume												
Leek												
Lemon (YV)												
Lettuce (MP)												
Lime (YV)												
Mandarin (YV)												
Mushroom (MP)												
Nectarine												
Olive												
Orange (YV)												
Pear												
Persimmon (YV)												
Pomegranate (YV)												
Potato												
Pumpkin (MP)												
Raspberry												
Silver Beet (MP)												
Spinach												
Snow Pea												
Strawberry												
Tamarillo (YV)												
Turnip (MP)												
Tomato												
Watermelon												
Wheat												
Zucchini												

# FAQs

## How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

## When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

## What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

## Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

## Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

## What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

## Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madedc.edu.au/harvest-services/harvest-trail-services/>

# Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

## Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

## Sale

### Rivers Apartments

📍: 1-15 Princess Highway, Wurruk VIC 3850

☎: 03 5144 3222

🌐: [www.gippslandbackpackers.com](http://www.gippslandbackpackers.com)

### Sale Motor Village

📍: 2-6 Foster Street, Sale VIC 3850

☎: 03 5144 1366

🌐: [www.salemotorvillage.com.au](http://www.salemotorvillage.com.au)

### Sale Showgrounds Caravan Park

📍: Maffra Road, Sale VIC 3850

☎: 03 5144 4632

🌐: [www.salegreyhoundclub.com.au](http://www.salegreyhoundclub.com.au)

## Maffra

### Cambrai Backpackers Hostel

📍: 117 Johnson Street, Maffra VIC 3860

☎: 0403 476 449

🌐: [www.cambraihostel.com.au](http://www.cambraihostel.com.au)

## Rosedale

### Rosedale Caravan Park

📍: Cricket Street, Rosedale VIC 3847

☎: 03 5199 2202

## Bairnsdale

### Mitchell River Tavern

📍: 59 Main Street, Bairnsdale VIC 3875

☎: 03 5152 4030

🌐: [www.mitchellrivertavern.com.au](http://www.mitchellrivertavern.com.au)

### Bairnsdale Main Motel

📍: 544 Main Street, Bairnsdale VIC 3875

☎: 03 5152 5000

🌐: [www.mainmotel.com.au](http://www.mainmotel.com.au)

### Bairnsdale Town Central Motel

📍: 164 Nicholson Street, Bairnsdale VIC 3875

☎: 03 5152 3084

🌐: [www.towncentralmotel.com](http://www.towncentralmotel.com)

## Warragul

### Warragul Views Motor Inn

📍: 50 Rulemount Road, Warragul VIC 3820

☎: 03 5623 5222

🌐: [www.warragulviewsmotorinn.com.au](http://www.warragulviewsmotorinn.com.au)

## Yarra Valley

### Melaleuca Lodge

📍: 10 Brunt Road, Beaconsfield VIC 3807

☎: 03 9796 1044

🌐: [www.melaleucalodge.com.au](http://www.melaleucalodge.com.au)

## Leongatha

### McCartins Hotel

📍: 2 Bair Street, Leongatha VIC 3953

☎: 03 5662 2050

🌐: [www.mccartins.com.au](http://www.mccartins.com.au)

## Emerald

### Emerald Backpackers Hostel

📍: 2 Lakeview Ct, Emerald VIC 3782

☎: 0412 458 227

# Transport and Medical Services

## Public Transport

### V/Line

☎: 1800 800 007

💻: [www.vline.com.au](http://www.vline.com.au)

### Sale Taxi's

☎: 0490 370 701

💻: [www.131008.com](http://www.131008.com)

### Public Transport Victoria

☎: 1800 800 007

💻: [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au)

### Latrobe Valley Buslines

☎: 03 5135 4700

💻: [www.lvbl.com.au](http://www.lvbl.com.au)

## Chemist & Pharmacy

### Sale: Chemist Warehouse

📍: 278 Raymond Street, Sale VIC 3850

☎: 03 5144 2338

### Maffra: Direct Chemist Outlet

📍: 110 Johnson Street, Maffra VIC 3860

☎: 03 5147 1504

### Bairnsdale: Chemist Warehouse

📍: 458 Main Street, Bairnsdale VIC 3785

☎: 03 5152 1422

### Warragul: Chemist Discount Centre

📍: 38 Palmerston Street, Warragul VIC 3820

☎: 03 5623 1615

### Wandin: Wandin North Pharmacy

📍: 4/362 Warburton Highway, Wandin North VIC 3139

☎: 03 5964 2274

### Lilydale: Chemist Warehouse

📍: 33 Hutchinson Street, Lilydale, VIC 3140

☎: 03 9735 2511

### MainStreet Medical Centre

📍: 289 Main Street, Lilydale, VIC 3140

☎: 03 9739 3837



# Emergency, feedback and complaints contact numbers

## EMERGENCY

### Police, Ambulance & Fire

☎: 000

### Health Direct Australia

☎: 1800 022 222

### Payment, Termination, Minimum Conditions and Employer Problems

#### Fair Work Ombudsman

☎: 13 13 94

🌐: [www.fairwork.gov.au](http://www.fairwork.gov.au)

#### Australian Taxation Office

☎: 1800 060 062

🌐: [www.ato.gov.au](http://www.ato.gov.au)

## Work Safety

#### WorkSafe Victoria

☎: 1800 136 086

🌐: [www.workcover.vic.gov.au](http://www.workcover.vic.gov.au)

## Criminal Issues

#### Victoria Police

☎: 131 444

🌐: [www.police.vic.gov.au](http://www.police.vic.gov.au)

## Discrimination

#### Australian Human Rights Commission

☎: 1300 369 711

🌐: [www.humanrights.gov.au](http://www.humanrights.gov.au)

## Hospital and Emergency

#### Sale: Sale Hospital

📍: 155 Gutheridge Parade, Sale

☎: 03 5143 8600

#### Maffra: Maffra Hospital

📍: 48 Kent Street, Maffra

☎: 03 5147 0100

#### Bairnsdale: Bairnsdale Regional Health Service

📍: 122 Day Street, Bairnsdale VIC 3875

☎: 03 5150 3333

#### Warragul: West Gippsland Hospital

📍: 41 Landsborough Street, Warragul VIC 3820

☎: 03 5623 0611

#### Wandin: Yarra Ranges Medical Centre

📍: 411 Clegg Road, Wandin North VIC 3139

☎: 03 5965 2700

## Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns,
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



# Local information & things to do

## Tourist Information Centres

### Yarram Visitor Information Centre

📍: 170 Commercial Road, Yarram VIC

☎: 03 5182 6553

### Latrobe Visitor Information Centre

📍: Princes Highway, Traralgon VIC

☎: 1800 621 409

### Prom Country Visitor Information Centre—Foster

📍: Corner McDonald & Main Street, Foster VIC

☎: 1800 630 704

### Lakes Entrance Visitor Information Centre

📍: Corner Marine parade & Esplanade, Lakes Entrance VIC

☎: 1800 637 060

## Gippsland Main attractions

Gippsland Lakes

Mount Baw Baw ski resort

Wilsons Prom beaches

Penguins at Philip Island

Whale watching

Native Bush Walking Trails

Hiking

Food and Wineries

Hot Air Ballooning

### Bairnsdale Visitor Information Centre

📍: 240 Main Street, Bairnsdale VIC

☎: 1800 637 060

### Maffra Visitor Information Centre

📍: 96 Johnson Street, Maffra VIC

☎: 03 5141 1811

### Central Gippsland Visitor Centre

📍: 70 Foster Street, Sale VIC

☎: 1300 368 864

### Inverloch Visitor Information Centre

📍: 16 A'Beckett Street, Inverloch VIC

☎: 1300 762 433

### Warburton Waterwheel Visitor Information Centre

📍: 3400 Warburton Hwy Warburton, VIC 3799

☎: (03) 5966 9600








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**Harvest Trail**  
AN AUSTRALIAN GOVERNMENT INITIATIVE

## CONTACT US

 2/424 Raymond Street, Sale VIC 3630

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