



DELIVERING



HARVEST WORKER INFORMATION BOOKLET

MADEC AUSTRALIA
Adelaide Barossa Region

 harvestnuriootpa@madec.edu.au

 (08) 8565 8708

 www.madec.edu.au/harvest-services





About Us

About MADEC

MADEC's purpose is to improve people's lives through education, opportunity and guidance.

As a not-for-profit, it helps people find meaningful work through the provision of specialised employment services to Australia's burgeoning horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, workers, labour-hire providers, educators, grower organisations, job service providers and government agencies to fill harvest jobs and help bring in Australia's crops.

Harvest Worker Information Booklet

This booklet contains all the details you need to support your harvest work in Adelaide Barossa: a seasonal crop calendar, frequently asked questions, information on accommodation, public transport, things to do in the region and more.

About Harvest Trail Services

Whether growing vegetables, fruits, grains, seeds, nuts or flowers, Australian farms need workers all year round. For more than 20 years, MADEC has been connecting people with harvest work.

MADEC Australia operates Australian Government Harvest Trail Offices in 11 regions across Australia and has strong links with growers in each region.

Our support helps employers meet legal requirements, take advantage of Harvest Trail-related government schemes, and provides opportunity, education and training for workers.

Seasonal Crop Calendar

As farm labour requirements are seasonal, if you are travelling to the Adelaide Barossa region to complete harvest work, we recommend that you do some research beforehand to determine what work is available and if it is suitable for you.

A great place to start is to contact Harvest Trail Information Services on 1800 062 332 or visit www.harvesttrail.gov.au. These will provide you with up-to-date information and list jobs available in specific regions.

Our crop calendar below can give you a great understanding of what work may be available and when.

Crop	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Apple												
Apricot												
Barley												
Broccoli												
Broccolini												
Brussel Sprouts												
Cabbage												
Canola												
Capsicum												
Carrot												
Cauliflower												
Celery												
Cherry												
Chilli												
Cucumber												
Eggplant												
Fig												
Flower												
Grain												
Grape												
Herbs												
Leek												
Lemon												
Lentil												
Lettuce												
Mandarin												
Mushroom												
Olives												
Onion												
Orange												
Parsnip												
Pear												
Potato												
Quince												
Snowpea												
Strawberry												
Tomato												
Zucchini												

FAQs

How much will I get paid?

Rates will vary depending on the type of work. Some employers will pay by the hour, whereas others may choose to pay a piece rate. A piece rate can give workers picking above the average quantity a higher rate of pay than they may otherwise receive on an hourly rate, though this is only determined by the quantity you are picking. Working holiday makers are entitled to the same pay and working conditions as Australian workers.

When do I get paid?

Pay day is usually on a Thursday or Friday and can be either weekly or fortnightly depending on the employer. Employers will not pay in advance so you must ensure you have enough money to last until your next pay.

What hours/day do I work?

A typical day is 8 hours long and usually starts between 5am—7am and finishes between 2pm—5pm. Usually, you will work between 4—7 days a week. These hours can be affected by the weather conditions.

Where will I stay?

There are many backpacker hostels and accommodation facilities in the area. Some may offer transport to and from work, and some farms may even provide on-site accommodation however this may not be offered at all accommodation providers. If you are concerned about your

accessibility please check this before deciding where to stay.

Is transport provided?

If you are not staying at an accommodation provider that provides transport, you will need to arrange alternate transportation. You may need to make your own decision and ensure that costs of transport can be covered.

What equipment do I need?

You will need a wide brim hat that protects your head and neck. Farm personal protective equipment (PPE) requirements can vary, however typically you will need a long sleeve shirt, hard wearing pants, solid boots or shoes, sunscreen, water bottle, food and insect repellent. Farms may also issue you specific PPE gear when you start, which usually must be handed back before the end of your employment.

Concerned about your placement?

We want to hear if you are not happy in your placement. Come back to us if the work is unsuitable – don't just give up. We may be able to assist to resolve issues or find a more suitable workplace.

[Stay updated: subscribe to our newsletter](#)

<https://madec.edu.au/harvest-services/harvest-trail-services/>

Accommodation

The Harvest Office will help you find an accommodation option that has a good reputation – please do your research before choosing where to stay.

It is not unusual for a working hostel to ask for a copy of your passport. It is to check that your visa permits you to work in Australia. Be careful though—it is **not** okay for accommodation provider to demand that you hand over your passport, ask you to pay a large security deposit (bond) or charge more than one week's rent in advance.

Some good habits to get into:

- ⇒ Always ask for a receipt of payment and hold onto it
- ⇒ Look for the accommodation houses certificate of registration
- ⇒ Seek assistance if you think something is wrong

McLaren Vale

McLaren Vale Lakeside Caravan Park

📍: 48 Field Street, McLaren Vale SA 5171

☎: 08 8323 9255

🌐: www.mclarenvalelakesidecaravanpark.com.au

BIG 4—Port Willunga Tourist Park

📍: 22 Tuit Road, Aldinga SA 5173

☎: 08 8556 6113

🌐: www.big4.com.au/caravan-parks/sa/fleurieu-peninsula/port-willunga-tourist-park

Aldinga Beach Holiday Park

📍: Cox Road, Aldinga Beach SA 5173

☎: 08 8556 3444

🌐: www.aldingaholiday.com.au

Brown Hill Creek Caravan Park

📍: 60 Brown Hill Creek Road, Mitcham SA 5062

☎: 08 8271 4824 or 1800 626 493

📧: info@bctp.com.au

Adelaide Hills

Mount Barker Caravan Park

📍: 40 Cameron Road, Mount Barker SA 5251

☎: 08 8391 0384

🌐: www.mountbarkertouristpark.com.au

Adelaide Central YHA

📍: 135 Waymouth Street, Adelaide SA 5000

☎: 08 8414 3010

🌐: www.yha.com.au/hostels/sa/adelaide/adelaide-backpackers-hostel

Hahndorf Caravan Park (Discovery Hahndorf Resort)

📍: 145A Mount Barker Road, Hahndorf SA 5245

☎: 1300 763 836

🌐: www.discoveryholidayparks.com.au/caravan-parks/south-australia/adelaide-hills-hahndorf-resort

Belair Caravan Park

📍: 101 Upper Sturt Road, Belair SA 5052

☎: 08 8278 3450

📧: stay@belaircaravanpark.com.au

Shingo's Backpackers

📍: 118 Carrington Street, Adelaide SA 5000

☎: 08 8232 3234

📧: rsvp@shingosbackpackers.com.au

Barossa/Clare

Barossa Valley Discovery Park

📍: 1F Murray Street, Tanunda SA 5352

☎: 08 8218 5505

🌐: www.discoveryholidayparks.com.au/caravan-parks/south-australia/tanunda-barossa-valley

Kapunda Tourist Park

📍: Montefiore Street, Kapunda SA 5373

☎: 08 8566 2094

🌐: www.kapundatouristpark.com

Big 4 Tourist Park

📍: Penrice Road, Nuriootpa SA 5355

☎: 08 8562 1404

🌐: www.big4.com.au/caravan-parks/sa/barossa/barossa-tourist-park

Accommodation providers continued

Barossa/Clare

Discovery Park—Clare

📍: 8511 Horrocks Highway, Clare SA 5453

☎: 08 8842 2724

🌐: www.discoveryholidayparks.com.au/caravan-parks/south-australia-clare-valley-clare

Williamstown Caravan Park

📍: Cnr Mount Crawford & Springton Road, Williamstown SA 5351

☎: 08 8524 6363

📧: williamstowncp@internode.on.net

Murray Recreation and Caravan Park (Eden Valley)

📍: 1845 Eden Valley Road, Eden Valley SA 5235

☎: 08 8568 1934

Barossa Gateway Motel

📍: 5-9 Kalimna Road, Nuriootpa SA 5355

☎: 08 8562 1033



Transport and medical services

Transport

Adelaide Metro

☎: 1300 311 108

🌐: www.adelaidemetro.com.au

LinkSA

☎: 08 8562 1999

🌐: www.linksa.com.au

Adelaide Airport Flyer

☎: 1300 856 444

🌐: www.adelaideairportflyer.com

Hospital and Emergency

Gawler: Gawler Health Service

📍: 21 Hutchinson Road, Gawler SA 5118

☎: 08 8521 2000

Mount Barker: Mount Barker District Soldiers' Memorial

Hospital

📍: 87 Wellington Road, Mount Barker SA 5251

☎: 08 8393 1777

Mount Pleasant: Mount Pleasant District Hospital

📍: 28 Hospital Road, Mount Pleasant SA 5235

☎: 08 8568 0000

Tanunda: Tanunda War Memorial Hospital

📍: 15 Millill Street, Tanunda SA 5352

☎: 08 8563 2398

Clare: Clare Hospital

📍: 47 Farrell Flat Road, Clare SA 5453

☎: 08 8842 6500

Chemist and Pharmacy

Adelaide: Chemist Warehouse

📍: 41 Gawler Place, Adelaide SA 5000

☎: 08 8212 3121

McLaren Vale: Terry White Chemmart

📍: 17/130 Main Road, McLaren Vale SA 5171

☎: 08 8323 8318

Mount Barker: Terry White Chemmart

📍: 1/2 Victoria Crescent, Mount Barker SA 5251

☎: 08 8391 4963

Barossa Valley: The Barossa Pharmacist

📍: 10/1 Murray Street, Nuriootpa SA 5355

☎: 08 8562 1550

Tanunda: Priceline Pharmacy

📍: 117 Murray Street, Tanunda SA 5352

☎: 08 8563 2611

Clare: Tim Siv's Terry White Chemist

📍: 261 Main North Road, Clare SA 5453

☎: 08 8842 2195



Emergency, feedback and complaints contact numbers

EMERGENCY

Police, Ambulance & Fire

☎: 000

Health Direct Australia

☎: 1800 022 222

Payment, Termination, Minimum Conditions and Employer Problems

Fair Work Ombudsman

☎: 13 13 94

🌐: www.fairwork.gov.au

Australian Taxation Office

☎: 1800 060 062

🌐: www.ato.gov.au

Work Safety

SafeWork South Australia

☎: 1300 365 255

🌐: www.safeworksa.com.au

Criminal Issues

South Australia Police

☎: 131 444

🌐: www.police.sa.gov.au

Discrimination

Australian Human Rights Commission

☎: 1300 369 711

🌐: www.humanrights.gov.au

Feedback, Advice and Complaints

1. Please contact your local harvest office to discuss your concerns
2. If they are unable to resolve them, please call the Department of Employment and Workplace Relations directly on their National Customer Service Line (NCSL) on 1800 805 260.



Local information & things to do

Tourist Information Centres

Adelaide Hills Visitor Information Centre

📍: 68 Mount Barker Road, Hahndorf SA 5245

☎: 08 8393 7600

Barossa Visitor Centre

📍: 66-68 Murray Street, Tanunda SA 5352

☎: 1300 852 982

Clare Valley Wine, Food & Tourism Centre

📍: 8 Spring Gully Road, Clare SA 5453

☎: 1800 242 131

McLaren Vale & Fleurieu Coast Visitor Centre

📍: 796 Main Road, McLaren Vale SA 5171

☎: 08 8323 9944

Workwear Stores

Bandicoot Clothing and Workwear

📍: Shop 2, 29 Magnolia Street, Tanunda SA 5352

☎: 08 8562 2335

Barossa Workwear (Nuriootpa)

📍: 21 Murray Street, Nuriootpa SA 5355

☎: 08 8568 6021

Adelaide Barossa Main attractions

Kaiserstuhl Conservation Park

Herbig Family Tree

Vineyards and wineries, such as D’Arenberg

The Chocolate Factory at Woodside

Giant Rocking Horse at Gumeracha

Onkaparinga River National Park

The Beerenberg Family Farm—pick your own strawberries






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Harvest Trail
AN AUSTRALIAN GOVERNMENT INITIATIVE

CONTACT US

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