



### Contact Us

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# Need a hand finding workers?

We can help.



HTIS is a no-cost service funded through the Australian Government and managed by MADEC, a not-for-profit organisation.

Call 1800 062 332



The Harvest Trail Information Service (HTIS) connects workers with farm jobs, to help growers ensure they have enough staff to pick and maintain their crops. It comprises three services: a website showing job listings of farm jobs, a contact centre to directly connect workers and growers, and a harvest guide to help workers find seasonal jobs Australia-wide.

The HTIS is a no-cost service funded by the Australian government and is managed by MADEC, a not-for-profit, professional and independent business that provides employment services, including the HTIS, to quickly and effectively find workers for farm jobs.

## Finding the right labour

The majority of workers contacting the HTIS contact centre are young, keen backpackers, with an increasing number arriving from Asia and South America as a result of changes to the Work and Holiday (subclass 462) visa. Visitors with both the Work and Holiday and the Working Holiday (subclass 417) visas are now able to work for the full year of their initial visa with one single employer and can work up to three years once they qualify for an extension. Australian residents also make up a segment of the HTIS workforce.

You aren't required to employ the first workers referred to you by the HTIS. If you would like to do your own screening of these workers, HTIS encourages you to do so. The contact centre staff will keep forwarding you potential workers until you find the number and type of workers you need.



## HTIS contact and communication centre

1800 062 332

The contact centre is open from Monday to Friday 8am-11pm (AEST), with experienced staff on hand to help you find workers and to answer any of your questions.

Operators will listen to your specific employment needs, covering everything from previous employment experiences to the nuts and bolts of the job, to ensure you find suitable workers.



## Harvest Trail website

[www.harvesttrail.gov.au](http://www.harvesttrail.gov.au)

The Harvest Trail website allows workers to search and apply for jobs, and growers to list their job vacancies and labour needs.

To advertise employment vacancies on the Harvest Trail website phone our contact centre to speak to one of our trained operators who will do all the hard work for you. They will listen to you about your labour needs and can arrange for your job to be posted on the website.

You can also register your job directly yourself. Go to the Harvest Trail website and click on 'Advertise a job'. You will then be prompted to register yourself and submit your job details.

Selected jobs are also posted on our Harvest Trail Facebook page that has around 14,000 followers – ensuring your job gets seen by willing workers looking for farm jobs.



## HTIS Harvest Guide

The HTIS *Harvest Guide* provides job seekers with information about harvest work, the different crops grown, and when labour is needed in various horticultural areas across Australia.

It is free to download from the Harvest Trail website and is widely used by backpackers - who are often looking for '88 days' of seasonal work to acquire their second and third-year visas.

## What growers are saying

"From May to October we require up to around 50 workers – this is mainly when I use the Harvest Trail Information Service. I've found the process relatively easy and the result has always been good.

I just ring the 1800 number and tell them how many people I need. HTIS sends through the list and I do the interviews so I get who I want to get. I don't have to take on everyone who applies for the job but I respect their process and I like having the flexibility to choose the workers that suit me best.

HTIS is open early in the morning and fairly late at night which is convenient timing with my work, and over the years I've been able to develop a relationship with the staff at the HTIS."

Anna Booth, zucchini grower, Queensland

